

Key Stakeholders Roles & Resp

System Implementation							
ID	Key Stakeholders	Role	Responsibility	Phase 1	Sustain		
	Federated Approach	All	Maintain clients and trips Participate in Project Implementation Coordination Group* Coordinate phased Implementation	Project Management Plan Model Deployment Implement selected technology alternatives Detail Memoranda of Agreements	Year 1	Year 2	Year 3
1	Camden County	Project 'Principle in Charge'	Executive Direction Support TMCC Implementation Proposal				
2	Camden WIB	Project Lead Workforce One-Stop	Provide or partner to get location for TMCC Hire system integrator for System Implementation FaithBased collaborative convener to establish 501 c3 Letters of Intent from key stakeholders to participate based upon Implementation Phasing Plan Confirm/Assign Project Implementation Leadership and Organization	System Engineer #? Memoranda of Agreement (MOA) Staff TMCC - Mobility Manager and Call Center Operators			
3	Faith Based Collaborative	Establish 501c3 Community Transportation	Manage 501 c 3 Participate in coordination of routing & scheduling Transition to new technology Share Data				
4	DHS/BSS Medicaid	Title XIX Funded non- emergency livery medicaid trips; Incl.Bus pass)	Participate in transition to preferred providers Eligibility confirmation Funding (TMCC operates as some phase of Medicaid livery call center)	Demo intake and trips scheduling (phased)			

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5	Sen-Han (SCUCS)	Senior and handicapped transportation	Participate in coordination of routing & scheduling Transition to new technology Share data		
6	SJTA	Group Work Trip transportation	Participate in coordination of routing & scheduling Transition to new technology Share data		
7	Cross County Connection Transportation Management Association (TMA)	TMA (Van Pool/Ride match; trip planning for employers) Travel Training	Coordinate with System Integration Human Services Transportation single database - web-based Travel Training Interface between kiosk deployment and TMCC Web portal NJ FindaRide for S. Jersey		
8	NJ211	211 Call Center for Human Services Clients	Technical Advice (Call Center) Interface between 211 and TMCC Human Service programs eligibility Explore partnership opportunities		

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9	NJ Transit	Transit Provider; Access Link; transit trip planning;FTA Funning	Technical Advice; Participate in coordination routing & scheduling AccessLink Share Data County paratransit and other federal funding access/coordination Communication links, interface to Google Trnait and TIC (Transit Call Center) Maintain or partner to maintain statewide web portal NJ FindaRide		
10	For profit LiveryProviders	Medicaid and Community transportation	Maintain trips Participate in ongoing coordination Share data Participate in coordination routing & scheduling and transition to technology (phasing)		
11	Community/Municipal Providers	Community transportation	Maintain trips Partiiipate in ongoing coordination Share data Participate in coordination routing & scheduling transition to technology (phasing)		
12	PATCO	Rapid Transit	Share expertise in regional fare card implmentation Share data		

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13	NJDepartment of Transportation (511)	Roads and Transportation	511 implementation Share Data		
14	Delaware Regional Planning Commission	Metropolitan Planning Organization (MPO)	Regional ITS Architecture Share Data Federal funding (TIP)		
15	Rutgers/VTC	Technical Consultant to WIB; National Transit Institute	Technical advice National Transit Institute (NTI) Paratransit and community transportation training	Evaluation continuity	
	* Project Implementation Coordination Group (PIC)	Coordination through Deployment	Plan for scaling TMCC to region Evaluation data, collect and review		