

Key Stakeholders Roles & Resp

**System Implementation**

| ID | Key Stakeholders          | Role                                                                              | Responsibility                                                                                                                                                                                                                                                                                                                                                 | Model Deployment (Phase 2) 12 months                                                                                        |  |  | Sustain |        |        |
|----|---------------------------|-----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|--|--|---------|--------|--------|
|    |                           |                                                                                   |                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                             |  |  | Year 2  | Year 3 | Year 4 |
|    | Federated Approach        | All                                                                               | Maintain clients and trips<br>Participate in Model Deployment<br><br>Coordinate phased Implementation                                                                                                                                                                                                                                                          | Project Management Plan<br>Model Deployment<br>Implement selected technology alternatives<br>Detail Memoranda of Agreements |  |  |         |        |        |
| 1  | Camden County             | Project 'Principle in Charge'<br>Facilitate HST Plan                              | Executive Direction<br>Grant Recipient                                                                                                                                                                                                                                                                                                                         |                                                                                                                             |  |  |         |        |        |
| 2  | Camden City               | Key Project Partner                                                               |                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                             |  |  |         |        |        |
| 3  | Camden WIB                | Project Lead<br><br>Fiscal Agent for county<br><br>Workforce One-Stop             | Provide or partner to secure TMCC location<br><br>Fiscal agent for the County for project implementation<br>Direct Project Management for Model Deployment (system integrator)<br>Convene FaithBased collaborative - establish 501 c3<br><br>Secure letters of Intent from key stakeholders<br>Confirm/Assign Model Deployment Project Management Organization | Project Management                                                                                                          |  |  |         |        |        |
| 4  | Faith Based Collaborative | Establish 501c3<br><br>Community Transportation<br>Fleet of 'road ready' vehicles | Manage 501 c 3<br>Participate in coordination of routing & scheduling<br>Transition to new technology<br>Create and share data                                                                                                                                                                                                                                 |                                                                                                                             |  |  |         |        |        |

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|    |                                                                     |                                                                                               |                                                                                                                                                                                                            | Sustain                                                                   |        |        |        |
|    | Federated Approach                                                  | All                                                                                           | Maintain clients and trips                                                                                                                                                                                 | Project Management Plan                                                   | Year 2 | Year 3 | Year 4 |
| 5  | DHS/BSS Medicaid                                                    | Title XIX Funded non-emergency livery medicaid trips; Incl. Bus pass)                         | Transition to preferred providers approach<br>Maintain eligibility confirmation<br>Funding (TMCC operates as some phase of Medicaid livery call center)                                                    | Demo intake and trips scheduling (phased)<br>Enable interface with UNISYS |        |        |        |
| 6  | Sen-Han (SCUCS)                                                     | Senior, children and veterans and handicapped transportation                                  | Participate in detail design of transition to new routing & scheduling<br>Transition to new technology<br>Share data with other TMCC participants                                                          |                                                                           |        |        |        |
| 7  | SJTA                                                                | Group Work Trip transportation<br>HST Plan                                                    | Participate in detail design of transition to new routing & scheduling<br>Transition to new technology<br>Share data with other TMCC participants                                                          |                                                                           |        |        |        |
| 8  | Cross County Connection Transportation Management Association (TMA) | TMA (Van Pool/Ride match; trip planning for employers)<br>Travel Training<br>Marketing of HST | Participate in systems integration<br>Human Services Transportation single database - web-based<br>Travel Training<br>Interface between kiosk deployment and TMCC<br>Web portal NJ FindaRide for S. Jersey |                                                                           |        |        |        |

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|    |                            |                                                                  |                                                                                                                                                                                                                                                                                                                                                     | Sustain                              |        |        |        |
|    | Federated Approach         | All                                                              | Maintain clients and trips                                                                                                                                                                                                                                                                                                                          | Project Management Plan              | Year 2 | Year 3 | Year 4 |
| 9  | NJ211                      | 211 Call Center for Human Services Clients                       | Technical Advice (Call Center)<br>Participate in detail design of Interface between 211 and TMCC<br>Human Service programs eligibility<br><br>Explore partnership opportunities                                                                                                                                                                     |                                      |        |        |        |
| 10 | NJ Transit                 | Transit Provider; Access Link; transit trip planning;FTA Funding | Provide Technical Advice<br>Participate in coordination routing & scheduling interface with AccessLink<br>Share Data<br>County paratransit and other federal funding access/coordination<br><br>Communication links, interface to Google Transit and TIC (Transit Call Center)<br>Maintain or partner to maintain statewide web portal NJ FindaRide |                                      |        |        |        |
| 11 | For profit LiveryProviders | Medicaid and Community transportation                            | Maintain trips<br>Participate in ongoing coordination<br>Share data<br>Participate in coordination routing & scheduling and transition to technology (phasing)                                                                                                                                                                                      |                                      |        |        |        |

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|    |                                                            |                                                                                                                  |                                                                                                                                                                           | Sustain                              |        |        |        |
|    | Federated Approach<br>Community/Municipal                  | All                                                                                                              | Maintain clients and trips                                                                                                                                                | Project Management Plan              | Year 2 | Year 3 | Year 4 |
| 12 | Providers                                                  | Community transportation                                                                                         | Maintain trips<br>Participate in ongoing coordination<br>Share data<br>Participate in coordination routing & scheduling<br>transition to technology (phasing)             |                                      |        |        |        |
| 13 | PATCO                                                      | Rapid Transit                                                                                                    | Share expertise in regional fare card implementation<br>Share data                                                                                                        |                                      |        |        |        |
| 14 | NJDepartment of<br>Transportation (511)                    | Roads and Transportation<br>Statewide CarPool Match<br>software link to TMA<br>511 implementation                | 1- 800-carpool number<br>Share Data                                                                                                                                       |                                      |        |        |        |
| 15 | Delaware Valley Regional<br>Planning Commission<br>(DVRPC) | Metropolitan Planning<br>Organization (MPO)                                                                      | Regional ITS Architecture<br>Share Data<br>Federal funding (TIP)                                                                                                          |                                      |        |        |        |
| 16 | Rutgers/VTC                                                | Technical Consultant to WIB;<br>National Transit Institute<br><br>Rural Transportation Driver<br>Training (RTAP) | Technical advice<br>Project management and technical project<br>deliverables<br><br>National Transit Institute (NTI) Paratransit<br>and community transportation training | Evaluation continuity                |        |        |        |
|    | * Project Implementation<br>Coordination Group (PIC)       | Coordination through<br>Deployment                                                                               | Plan for scaling TMCC to region<br>Evaluation data, collect and review                                                                                                    |                                      |        |        |        |